

**Project:** Bugzilla Facelift

**Goal:**

Design a new user interface

**Scope:**

Use existing functionality. If you determine that new functionality is needed, it can be incorporated. Include justification as to why it is needed.

**Criteria for Success:**

Increased score on usability tests.

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**Exercise**

Work in teams of one or two. Use Bugzilla as a case study.

1: Critique

What are the problems with this web application – what are the difficulties in using it?

2 Define actors

Include how do they get to the site/ why do they come here; how would you profile them; what kind of questions do they have?

3 Define initial use cases or define user tasks – what tasks do they need to do?