Project: SOS Program Web Site Facelift

Goal:
Design a new site

Scope:
Use existing content and functionality. If you determine that new functionality is needed, it can be incorporated. Include justification as to why it is needed.

Criteria for Success:
Increased score on usability tests.

 Exercise
Work in teams of one or two. Use SOS Program Web Site as a case study.

1: Critique
What are the problems with this web site – what are the difficulties in using it?

2 Define actors
Include how do they get to the site/ why do they come here; how would you profile them; what kind of questions do they have?

3 Define initial use cases or define user tasks – what tasks do they need to do?