

Read Chapter 4 in *Information Architecture for the World Wide Web* and
Breadcrumbs - Web Guidelines from the UW

<http://www.washington.edu/webguides/guidelines/breadcrumbs.html>

Is Navigation Useful? - Jakob Nielsen

<http://www.useit.com/alertbox/20000109.html>

Drop Down Menus - use sparingly - Jakob Nielsen

<http://www.useit.com/alertbox/20001112.html>

Seven Steps to Easier Web Navigation - Constance Petersen

<http://www.enterprisedev.com/upload/free/features/entdev/2000/04apr00/fe0400/fe0400.asp>